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## Issue N°14

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#### News Flash

##### Telinta To Participate In ITW 2014.

Your next opportunity to meet members of our team will be in Chicago, IL, on May 12-14.

Telinta will exhibit the full suite of switch partition and billing solutions at the International Telecoms Week (ITW) 2014 in the Hyatt Regency Chicago.

Telinta will unveil its TeliSIM Global Roaming MVNO Solution at ITW 2014. TeliSIM™ uses an entirely new methodology that brings GSM technology into Telinta's cloud-based softswitch platform. This enables cost-effective VoIP termination to replace more expensive termination from mobile operators, cutting the costs of providing Global Roaming services to travelers.

Key features include Mobile Voice, Data and SMS, Real-time CDRs, prepaid and post-paid options, multi-language IVR, customizable end user web portals, multiple currencies, and free mobile top-up.



#### Solutions

##### Free Calls with TeliGlobe

In early 2014, Telinta [introduced](#) TeliGlobe, an innovative mobile softphone for Android and iPhone. This softphone allows service providers expand their portfolio of services, while end-users can increase battery life of their phones and make sure that they are always connected with our unique push notifications technology.

TeliGlobe offers a full range of features such as Speed Dial, Call Forwarding, Call Transfer, Conferencing, Call Waiting, Ring Tone selection, Address Book integration, optional Call Recording, Video Calling and more. Dialed numbers can be automatically re-written to accommodate special dialing protocols around the world. The app currently supports multiple languages.

Telinta recently extended the TeliGlobe functionality, allowing the customers to use their mobile phone number as login for this service. When a customer makes an outgoing call to a mobile destination, TeliCore will automatically check if the callee is using TeliGlobe service as well, and terminate the call internally, ensuring that it will be free for the caller. Otherwise the call will be sent via the termination providers.

Please contact [support@telinta.com](mailto:support@telinta.com) to learn more about the configuration.

## Best Practices

### Disable Discount Plan

When a customer exceeds their credit limit, PortaBilling blocks non-free outgoing and incoming calls for this customer. However, in the case when a customer has an assigned discount plan, they will still be able to make calls covered by the discount plan.

An addition developed by Telinta allows an automatic disabling of the discount plan when a customer exceeds their credit limit. To enable this addition, the service provider should add the HCE: string into the discount plan name.

<b>Plan Name</b>	HCE:EureCall Unlimited *	<b>Currency</b> EUR
<b>Managed By</b>	EureCall	
<b>General Info</b> <b>Discounts</b>		
Destination Group Set	EureCall	
Counter Reset	Once in billing period	

## Your opinion counts.

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Please continue to give us your feedback: what you like, what you don't. Contact [info@telinta.com](mailto:info@telinta.com) to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.