

CONTENTS

- 1.1 NEWS FLASH**
TeliShield Enhancement.
- 1.2 SOLUTIONS**
Statistics Charts in the New Self-Care Interface.
- 1.3 BEST PRACTICES**
Quick Links to IP Device Profile and Inventory Entries.

Issue N°19 JULY 2015 EDITION

News Flash

TeliShield Enhancement.

VoIP fraud is one of the main risks facing service providers. For many years, Telinta engineers have been working to minimize this risk and to make VoIP fraud as difficult as possible. We are happy to announce a major enhancement to our best of the breed fraud protection toolset – TeliShield™.

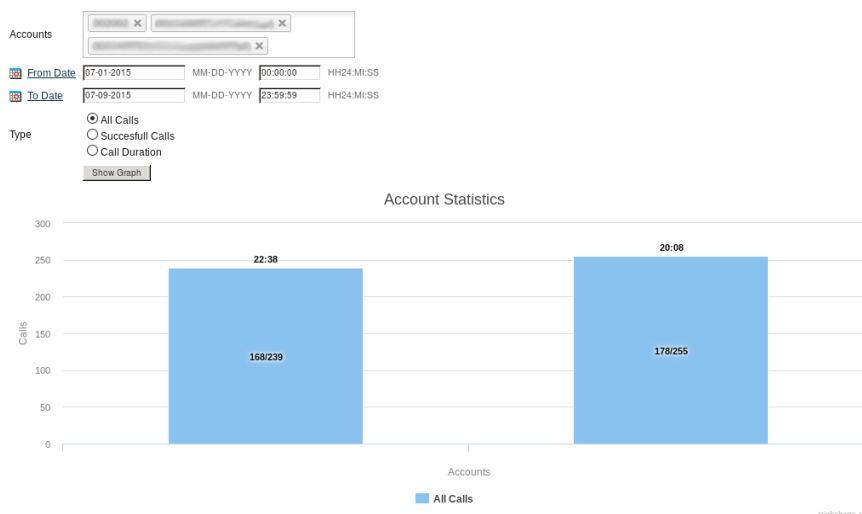
Recently introduced additions bring a new level of fraud protection for wholesale customers. Main enhancement highlights include:

- ▶ Algorithm analysis to quickly detect unusual activity, with a unique graphical interface
- ▶ White list and black list of individual destinations for every wholesale account
- ▶ Ability to review and modify the list of destinations via TeliCore’s administrative interface
- ▶ Rapid notification via email and SMS alert
- ▶ Automatic account blocking
- ▶ Call and fraud detection statistics for every wholesale account

Please contact us at support@telinta.com to participate in beta testing.

Solutions

Statistics Charts in the New Self-Care Interface



Statistics Charts in the New Self-Care Interface, continued:

TeliCore new white label self-care interface is an ideal solution for PBX users. It enables customers to easily manage all vital configurations in an intuitive and straight-forward manner. Recent enhancement of the interface allows to visually check call statistics. Charts support the following statistics:

- ▶ Number of calls and call duration for an account or multiple accounts
- ▶ Calls per selected interval for an account

Please contact us at support@telinta.com for configuration instructions.

Best Practices

Quick Links to IP Device Profile and Inventory Entries

Initial configuration of IP phones is extremely important. If the equipment is not configured properly, it may not work after being delivered to the customer, or problems may arise if advanced device settings are not set correctly.

Telinta has created many IP phone profiles, which enable service providers to mass provision end-users devices directly from TeliCore administrative interface without the need to configure IP phones on customer premises.

Telinta engineers have recently added direct links to IP device Profile and Inventory entries to simplify day-to-day activities and save time. New links can be found on the 'Additional Info' tab of the account information page.

Life Cycle	Subscriptions	Notepad	Service Features	Follow Me
Account Info	Balance Adjustments	Web Self-Care	Subscriber	Aliases
Additional Info				

IP Device

IP Device Port

[Open linked IP Profile](#)

[Open linked IP Inventory](#)

Your opinion counts.
 Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.