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News Flash

Extended SMS Notifications Functionality.

TeliCore has various email notifications available out of the box. These notifications go out to the end user when certain billing events occur (for example, when a new invoice is generated, a payment is received, a password is reset, etc).

In addition to the email notifications, it is possible to configure SMS notifications, which will allow the end user to take the necessary actions in a more timely manner. Telinta engineers recently extended the list of supported SMS providers, giving our customers an opportunity to choose the best matching option.

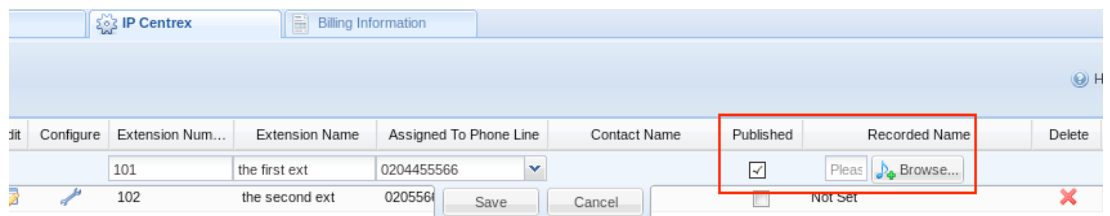The following SMS providers are currently supported:

▶ Csoft

▶ Twillio

▶ Clubtexting

▶ Nexmo

▶ Macrotechnology

Please contact support@telinta.com for configuration instructions.

Solutions

Dial By Name Directory Improvements.

Recent major upgrade of PortaSwitch brings Telinta customers numerous improvements and long-awaited features. Simplified Dial by Name Directory configuration is among them.

Previously, Dial by Name Directory was configured for every DID number separately and if the IP Centrex setup required multiple DID numbers, the configuration included manual operations. Now, the directory entries are kept at the customer level and are available for any number within the IP Centrex environment.

Dial By Name Directory Improvements, continued:

Additionally, names for the extensions can be recorded or uploaded directly from the self-care interface. Migration from the old scheme to the new one was performed transparently for the end users.

Best Practices

New Grandstream GXP1610 and GXP1620 Profiles

Initial configuration of IP phones is extremely important. If the equipment is not configured properly, it may not work after being delivered to the customer, or problems may arise if advanced device settings are not set correctly.

Telinta has created many IP phone profiles, which enable service providers to mass provision end-users devices directly from Telinta's PortaSwitch administrative interface without the need to configure IP phones on customer premises. Telinta provides profiles for different versions of Grandstream, Yealink, Aastra, Cisco, Polycom, and Snom IP phones.

Most recently, Telinta created an IP phone profiles for the newest line of Grandstream small business IP phones - GXP1610 and GXP1620. These 2-line IP Phones includes 3-way conferencing to keep workers in-touch and productive. A 132x48 backlit LCD screen creates a clear display for easy viewing. Additional features such as dual-switched 10/100mbps ports, HD audio, multi-language support and 3 XML programmable soft keys ensure that GXP1610 and GXP1620 are high quality, versatile, and dependable office phone.

Highlights include:

▶ 2 SIP accounts

▶ 2 line keys

▶ 3-way conferencing

▶ 3 XML programmable context-sensitive soft keys

▶ Dual-switched 10/100 mbps ports

▶ HD audio on speakerphone and handset

▶ EHS support for Plantronics headsets

▶ Up to 500 contacts, call history up to 200 records

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