Telinta Newsletter

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Issue N°2
JUNE 2011 EDITION

News Flash

Telinta Success at ITW 2011

This year, Telinta sent five representatives to the International Telecoms Week, a premier world-wide telecommunications meeting, which was held on May 23-25 in Washington DC. The 2011 ITW conference has been very successful for Telinta.

Our representatives fielded questions from a steady stream of interested telecom operators from around the world. There was a lot of general interest in our suite of carrier-grade switch partition and billing solutions. TeliSIM (http://www.telinta.com/solutions/telisim.html) continues to generate a lot of excitement.

Telinta will exhibit next at ITEXPO West 2011. The Telinta team looks forward to meeting our loyal customers in person on September 13-15 in Austin, Texas.

Solutions

TeliSIM II Preview

TeliSIM is a thin programmable chip that adheres to a mobile phone's SIM-card and enables GSM phones to use PINLESS service without the need to dial access numbers. Telinta introduced TeliSIM late last year and it quickly became one of our most sought-after solutions.

Telinta is now developing the next version of TeliSIM – TeliSIM II. The new TeliSIM will be more convenient to use because it will not require punching a hole in the SIM card and will be programmed via an SMS message instead of using a USB card reader.

We expect to start offering TeliSIM II to customers by the end of the 3rd quarter of this year.

Best Practices

Reserve Funds to Prevent Overdrafts in Credit Accounts

If you have pre-paid customers who make many simultaneous calls, we recommend using PortaBilling settings to reserve funds for each call - a practice that can prevent significant overdrafts.

Consider a scenario where a customer with a remaining credit of $10 generates a hundred simultaneous phone calls to a $0.20/minute destination. Since the calls are simultaneous, the calls are all authorized for 50 minutes of talk time. If all simultaneous calls run the full 50 minutes, there would be a $990 overdraft.

Prevent Overdrafts

Overdraft scenarios can be prevented by setting the reserved funds per call for each customer to be the maximum cost of a call. This amount is provisionally subtracted from the customer's credit at the start of each call. Then, if the customer credit is too low, other simultaneous calls are prevented to avoid overdraft.

To reserve funds for simultaneous calls, log into your PortaBilling account and refer to the figure above:

- ▶ Select a customer under 'Customer Management'.
- ▶ Click on 'Service Features' tab.
- ▶ Under 'Service Type' → 'Voice Calls', select 'Outgoing Calls'.
- ▶ Set the 'Limit Simultaneous Calls' drop-down to 'Yes'.
- ▶ Fill in 'Max Number of Simultaneous Calls'.
- ▶ Set 'Minimum Funds Reserved Per Call' to the maximum cost of a call.
- ▶ Click 'Save'.

Your opinion counts.

Help us improve this newsletter.

Please continue to give us your feedback: what you like, what you don't. Reply to this email to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.