

CONTENTS

1.1 NEWS FLASH
Meet Our Team at ITW 2010

1.2 SOLUTIONS
Discover TeliSIM for mobile phones.

1.3 BEST PRACTICES
Create secure passwords for VoIP accounts.

Issue N°1 APRIL 2011 EDITION

News Flash

ITW 2011

Your next opportunity to meet members of our team will be in Washington DC, on May 23-25.

Telinta will exhibit the full suite of switch partition and billing solutions at the International Telecoms Week (ITW) 2011.

We look forward to meeting both old and new customers in person!

Solutions

TeliSim

In late 2010, Telinta introduced TeliSIM - a thin programmable chip that adheres to a mobile phone's SIM-card and enables GSM phones to use PINLESS service without the need to dial access numbers.

We supply the chips that can be programmed directly on the mobile phone or with the use of our software application via the USB card-reader.



TeliSim Key Features

- ▶ Easy to use - call directly from mobile phone or from the mobile contact list with no need to dial an access number or PIN.
- ▶ Works from any GSM mobile phone with no need for GPRS/EDGE/3G
- ▶ Private Label - your company name in the menu title and your company info in the 'About' menu on the mobile phone.

The main advantage of the TeliSIM chip is that it eliminates the need to dial an access number, and to listen and interact with the IVR, making calls to international numbers much easier compared to calling cards and PINLESS services.

The TeliSIM User Guide is available for download: <http://www.telinta.com/support/documentation/>

Best Practices

Secure Passwords for VoIP Accounts

Strong passwords are important protections against fraud. The keys to password strength are length and complexity. An ideal password is long and has letters and numbers:

- ▶ When setting your password in the PortaBilling Web interface, ideally you should use the 'Auto' button next to the password field to automatically generate a strong password.
- ▶ Use at least 8 characters.
- ▶ The greater the variety of characters in your password, the better.

Cyber criminals use sophisticated tools to rapidly decipher passwords. If you do not use the 'Auto' password, avoid creating passwords with:

- ▶ Dictionary words in any language.
- ▶ Words spelled backwards, common misspellings, and abbreviations.
- ▶ Sequences or repeated characters: 12345678, 222222, abcdefg.
- ▶ Personal information: your name, birthday, etc.

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Reply to this email to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.