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*Issue N°44*

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### Solutions

#### **Offering MMS with TeliGlobe™ Mobile Softphone**

TeliGlobe is a mobile softphone solution for both Apple iOS and Android devices, enabling you to participate in the fast-growing market for Mobile VoIP. This cloud-based mobile softphone can be downloaded for free by your end users from both the Apple App Store and Google Play. TeliGlobe enables you to easily add a mobile option to any VoIP service that you offer using Telinta's hosted softswitch and billing solutions.



MMS-enabled DIDs from many providers can be used with TeliGlobe. Telinta recently added Bulk Solutions and Bandwidth to the list of providers for offering MMS with TeliGlobe. As part of Telinta's comprehensive ecosystem of partners, both Bulk Solutions and Bandwidth (along with many others) are integrated with our TeliCore™ platform via APIs for easily using their DIDs.

With TeliGlobe, VoIP service providers can opt to customize their Mobile Softphone app with their own brand name, logo, promotional text, a rate calculator, a "contact us" option, and the ability for users to "invite friends and family" to also sign up for service, helping the Telinta customer's business to grow.

Please contact [info@telinta.com](mailto:info@telinta.com) for more information.

#### **Useful links:**

<https://www.telinta.com/solutions/mobile-softphone/>

<https://www.telinta.com/kb/index.php?View=entry&EntryID=87#>



### News Flash

#### **Generating SSL certificates with *Let's Encrypt***

An SSL certificate is required for every website that provides a secure connection. For example, such a certificate is required for sites where you can pay online.

## News Flash, continued

Certificate Authorities (CAs) are entities that cryptographically sign TLS/SSL certificates to vouch for their authenticity. Until recently, most CAs were commercial operations that charged money for their verification and signing services. With Let's Encrypt, Telinta has made this third-party service completely free for our customers.

Your business can have a certificate for your domain name, and also be assured of its timely renewal.

### About *Let's Encrypt*:

*Let's Encrypt* is a free, automated, and open Certificate Authority (CA), run for the public's benefit. It is a service provided by the Internet Security Research Group (ISRG).

Some of *Let's Encrypt* sponsors and funders are: Mozilla, Cisco, Google Chrome, Meta, AWS, IBM, Nginx and many others.

Please contact [support@telinta.com](mailto:support@telinta.com) to learn more about using SSL certificates.

### Useful links:

<https://letsencrypt.org/>

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## Best Practices

### Account Balance Threshold Warning Notifications

Timely notifications are useful, especially for your user's account balance.

TeliCore, at the customer level, has already implemented notifications when customers exceed the pre-defined limit/threshold for their balance.

Telinta recently enhanced this capability, enabling you to define a warning threshold for an account's balance if the balance reaches a pre-defined value. A notification can be sent to the account owner via email or SMS.

Please contact [support@telinta.com](mailto:support@telinta.com) for more information.

### Useful links:

[https://www.telinta.com/media/PortaBilling\\_WebRef\\_MR55.pdf](https://www.telinta.com/media/PortaBilling_WebRef_MR55.pdf)



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