

Telinta Newsletter

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Issue N°52 April 2024 EDITION

Solutions

Telinta Redesigns its Virtual Office Interface

Telinta developed a unique solution enabling our customers to offer self-service Hosted PBX to small and home-based businesses. With Virtual Office, your users can customize their own VoIP solution via a brandable web portal, selecting their own DID and Toll-Free Numbers, configuring extensions, setting up greetings, voicemail on Desktop IP Phones, Telinta's Desktop and Mobile Mobyx Softphones, and even routing calls to their existing fixed line or mobile without needing IP phones!



The recent change includes an all-new user interface, developed by Telinta, which makes the intuitive solution easier and faster to use. The award-winning *Virtual Office* design was enhanced for increased speed of navigation and execution of user commands.

Virtual Office is perfect for work-from-home businesses, or mobile users on-the-go. In addition to *Virtual Office*, Telinta also provides you with options to serve users located in physical offices, with IP phones at each desk.

Useful links:

https://www.telinta.com/virtual-office-voip-pbx/

https://www.telinta.com/solutions/business/virtual-office/

Solutions

Improved Interface for Mobyx

Telinta offers a brandable softphone application as part of its TeliGlobeTM solution for Mobile VoIP. The app is generically-branded in the App Stores as Mobyx.

Recently, our Mobyx interface was modified to add cleaner, crisper, intuitive icons.

The brandable app is available in <u>iTunes</u> and <u>Google Play</u> for free download by users of iOS and Android devices.



Solutions, continued

Improved Interface for Mobyx

Telinta customers can opt to use brandable and non-brandable versions of Mobyx to offer Mobile VoIP as either a stand-alone service, or as part of Hosted PBX and other solutions.

Brandable Mobyx includes additional capabilities not found in the non-brandable version, such as MMS, in-app sign-up, a PBX extension directory, and BLF. In addition to using your company's logo and brand, brandable Mobyx also includes a menu of optional features such as making payments, a rate calculator, contact us, promotional text and a clickable URL, and a unique feature enabling users to invite friends and family to use your service.

Mobyx is part of Telinta's portfolio of brandable softphone solutions, including Mobile, Desktop, and WebRTC. To learn more, please contact <u>info@telinta.com</u> or use our free "Try Me" <u>demo</u> to see Mobyx on your own phone.

Useful Links:

https://www.telinta.com/solutions/mobile/mobile-softphone/

https://www.telinta.com/media/Opportunities-to-Profit-from-Mobile-VoIP.pdf

Partners

Telinta Teams Up with Commio for Special Promotion and Webinar

Telinta provides our customers with a robust ecosystem of industry-leading partners to help you obtain the products and services your business needs.

We recently teamed up with Commio to offer customers a special promotion. Telinta customers in the US and Canada who begin new service with Commio will receive 1,000 free minutes of Commio's VoIP Termination.



Telinta and Commio also conducted an informative webinar on April 18, where Commio discussed its unique capability to enable Telinta customers to select their own underlying carriers for inbound DID traffic. With Commio, Telinta customers can use up to 40 underlying DID carriers. Commio explained that if the DID carrier used has performance issues, Telinta customers can call Commio to rapidly move their inbound traffic to another carrier within minutes. Commio offers similar capabilities for outbound calling via its VoIP Termination.

To hear a replay of the webinar: http://www.telinta.com/commio_webinar

Please contact partners@telinta.com for an introduction to Commio and to learn more about the promotion for Telinta customers.

Useful Links:

https://www.telinta.com/select-voip-origination-carriers/

https://www.telinta.com/partners/

TELINTA NEWSLETTER ISSUE N°52

Reminder

Has your Business Information Changed?

To protect your business, Telinta keeps your company information updated as best as possible. All details of your business are kept secure and confidential.

Please contact us today to update your business details for any of the following:

- Your business address, email, or other contact information has changed
- Your business has been sold or is under new management
- You have formed a new Corporate entity
- Your management who signed our service agreement has left the company
- ▶ Employees who you authorized for Support have left the company
- If the email addresses you authorized for Support have changed

Contact us at info@telinta.com for details.

Your opinion counts. Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact <u>info@telinta.com</u> to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.