

CONTENTS

1.1

SOLUTIONS

Telinta Integrates CRM and adds Call Handling capabilities to Brandable Mobyx Desktop Softphone and WebRTC

1.2

Auto-Provisioning

New Auto-Provisioning Profiles

1.3

TECH TIPS

Online Sign-Up in Brazilian Portuguese

Issue N°56

April 2025 EDITION

Solutions

Telinta Integrates CRM and adds Call Handling capabilities to Brandable Mobyx Desktop Softphone and WebRTC



Telinta's brandable Mobyx Desktop Softphone and WebRTC now support call integration with Zoho and Salesforce CRM services.



When one of your users receives a call, our Mobyx Desktop Softphone or WebRTC solution can automatically open a browser page using the caller's phone number (CLI) for quick access to your user's CRM records.

With Telinta's flexible billing, you can easily offer this capability as a premium add-on service for additional revenue, or bundle it together as part of your standard offer.

Contact support@telinta.com for configuration details for CRM.

Telinta also added capabilities to help your users better manage calls with Mobyx Desktop and WebRTC.

Three-way calling enables your users to better manage their calling and collaboration needs. We have also added **Unconditional Call Forwarding** (302 redirect).

Mobyx Desktop and WebRTC are part of Telinta's family of brandable softphones for Android and Apple iOS mobile devices, as well as Windows and Mac desktop/laptop computers. Our WebRTC can be accessed via our brandable self-care portal, and used with any browser needed.



Telinta offers a special promotion including all three brandable softphones for only \$125 per month. Contact info@telinta.com for details about this promotion.

Useful links:

<https://www.telinta.com/voip-softphone/>

<https://www.telinta.com/solutions/business/desktop-softphone/>

Auto-Provisioning

New Auto-Provisioning Profiles

Telinta offers cloud-based tools to help you automatically provision hundreds of different models of IP phones and other devices from industry-leading manufacturers.

Telinta recently added Auto-Provisioning Profiles for additional phones from both Fanvil and Yealink:

Fanvil V series IP phones, including the V62W and V62Pro models.

Yealink AX83H Business Wi-Fi Handset.



With Telinta's Auto-Provisioning, you can easily deploy any number of devices without needing manual configuration. The solution can also be used to add or delete features, and update firmware. Contact support@telinta.com for details.

Useful links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=2>

<https://www.telinta.com/ip-phone-provisioning-voip-supply/>

Tech Tips

Online Sign-Up in Brazilian Portuguese

With Telinta, you can easily offer online sign-up for Mobyx and other solutions. We recently added Brazilian Portuguese to the online sign-up interface. You can also offer online sign-up in French, Spanish, and English. As part of our standard service, at no additional cost, Telinta can provide you and your web developer with the tools needed to add online sign-up to your company's website.



To learn more about online sign-up, please contact support@telinta.com for details.

Useful links:

<https://www.telinta.com/online-sign-up-voip/>

<https://www.telinta.com/voip-online-sign-up/>

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.