Telinta Newsletter

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News Flash

Telinta PortaSwitch MR24 Upgrade

Telinta's private label VoIP softswitch partition and hosted VoIP billing service is built around the proven carrier-grade PortaSwitch platform. Telinta is currently in the process of upgrading to the latest stable PortaSwitch Maintenance Release – MR24-8. We estimate that it will take approximately four months to finish the upgrade. Telinta's recent major upgrade to MR22 was completed with no down time for Telinta's core switch partition and billing services, and we expect the same smooth process as we carefully transition our customers to MR24-8.

PortaSwitch MR24-8 features include:

- ▶ Updated versions of the operating system (Oracle Enterprise Linux 6.1) and MySQL database server (5.1)

- ▶ Tariff override, which allows you to manage a large number of similar tariffs with minimum effort and a low probability of error

- ▶ Codec enforcement policies that allow administrators to control the acceptable / preferred codecs for each customer or vendor

- ▶ Advanced capacity routing, which will gradually reduce the amount of calls sent to a carrier as the load on the connection exceeds the desired capacity limit

- ▶ Significantly improved end-user interface for PBX

Solutions

New Features in Telinta's Distributor Interface

TeliClick was created by Telinta to satisfy customer demands for an advanced, easily configurable, and embeddable Click to Call solution with full PortaBilling integration.

Telinta brandable full-featured web interface for sales agents supports limited as well as full agent accounts. Agents are able to make payments, add/view/modify Pinless accounts, sell recharge vouchers (with an ability to easily print a voucher), as well as add and delete aliases for accounts. An environment owner can get a daily report with the revenue generated by each agent. Telinta's Distributor interface offers configurable commissions, an ability to generate Calling Card and Pinless accounts, promotional accounts, top-up accounts, and brandable receipts, in addition to all the functionality of the default PortaSwitch offering.

Telinta engineers are tirelessly working to enhance and improve the Distributor Interface.
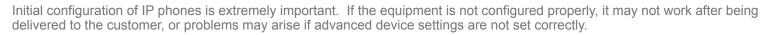
Some of the newly added features include:

- Distributors can refund financial transactions

- Pinless customers can receive an SMS notification with customized text when the distributor creates their account

- Pinless/Calling card customers can receive email notifications with custom text when the distributor creates their account

- User interface Enhancements: active tab is highlighted, 'print' buttons were added to replace links

The updated versions of the Distributor Interface Admin Guide and User guide are available for download at http://www.telinta.com/support/documentation.html

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Best Practices

New Cisco SPA112 and SPA122 Profiles

Initial configuration of IP phones is extremely important. If the equipment is not configured properly, it may not work after being delivered to the customer, or problems may arise if advanced device settings are not set correctly.

Telinta has created many IP phone profile, which enable service providers to mass provision end-users devices directly from Telinta's PortaSwitch administrative interface without the need to configure IP phones on customer premises. Telinta provides profiles for different versions of Grandstream, Yealink, Aastra and Cisco IP phones.

Most recently, Telinta created an IP phone profiles for Cisco SPA 112 and 122. Cisco's SPA 112 and 122 Analog Telephone Adaptors (ATAs) allow users to protect and extend their investments into existing analog telephones, conference speakerphones, and fax machines, and to control their migration to IP voice with an affordable and reliable solution. SPA 112 and 122 ATAs are both excellent choices for hosted VoIP and IP PBX businesses. Highlights include:

- Enables high-quality VoIP service with a comprehensive feature set through a broadband Internet connection

- Provides high-quality, clear-sounding voice, using advanced voice quality-of-service (QoS) capabilities and the industry-leading voice Session Initiation Protocol (SIP) stack

- Supports reliable faxing with simultaneous voice and data use

- Includes two standard telephone ports, each with an independent phone number, for use with fax machines or analog phone devices

- Is compatible with all industry voice and data standards and common telephone features such as caller ID, call waiting, and voicemail

- Includes a simple-to-use web-based configuration utility for easy deployment

Additionally, SPA122 provides one fast Ethernet WAN port, and one fast Ethernet LAN port for local home or business network connection. Please contact us if you would like Telinta to create a new profile for a specific company/version of an IP Phone.

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Help us improve this newsletter.

Please continue to give us your feedback: what you like, what you don't. Reply to this email to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.