

CONTENTS

1.1

NEWS FLASH

FirstData Global Gateway Payment Processor.

1.2

SOLUTIONS

Call Announcement.

1.3

BEST PRACTICES

Automatic Charges Limit for Customers.

Issue N°17

JANUARY 2015 EDITION

News Flash

FirstData Global Gateway Payment Processor.

One of the most important parts of a billing platform is the ability to collect Credit Card payments from end users. A Credit Card Payment Processor greatly decreases administrative efforts for any type of service.

TeliCore already has numerous payment gateways integrated and available out of the box. Recently we added a new popular payment processor -- FirstData Global Gateway.

This payment processor is successor of a popular LinkPoint payment system. FirstData is one of the leaders in e-payments industry. FirstData has 40+ years of experience in the business and processes 56 billion transactions annually, giving it a unique understanding of the entire payment ecosystem. It allows service providers to accept debit and credit cards in multiple currencies quickly and securely with next-day funding for major credit cards.

The integration is completely transparent - FirstData Global Gateway payment system is available under the 'Payments' main menu entry.

Name *	Processor *
<input type="text"/>	FirstDataGlobalGat
5656546	AuthorizeNet
asdasdasd	Beanstream
FirstData	Chase Paymentech
	FirstDataGlobalGateway
	Garanti

Solutions

Call Announcement

Telinta team is happy to announce the start of beta testing of a long awaited feature – Call Announcement.

Imagine how nice it would be if every business call you receive has a announcement like this: "You have an incoming call from the Support Extension. To answer the call press 1, to hear the caller's phone number press 2, to send the call to VoiceMail press 3."

You will never have to blindly answer a phone call ever again. While on hold, your caller will hear a customizable music of your choice.

Starting today, this exciting new feature will be available for Telinta customers. If you would like to participate in the Call Announcement testing, please contact support@telinta.com.

Best Practices

Automatic Charges Limit for Customers

PortaBilling provides a convenient and easy option to configure balance-driven automatic payments for a customer. When the option is enabled, PortaBilling will charge the customer's credit card automatically when the customer's balance reaches a predefined amount.

Telinta engineers developed an addition that enhances PortaBilling fraud protection mechanism for customers who use balance-driven automatic payments. In case when their account is compromised, and the balance reaches the credit limit, their credit card will not be charged automatically to minimize the negative impact of the fraudulent actions. PortaBilling administrator can set the limits based on customer needs.

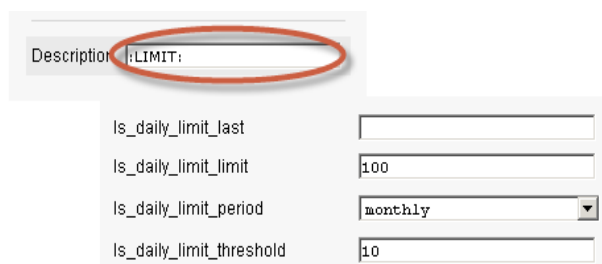
Please contact support@telinta.com and ask to enable this addition for your environment. As soon as it is enabled, the following fields will appear on the Customer Info page, Custom Fields tab:

- ▶ Usage limit (ls_daily_limit_limit)
- ▶ Threshold amount (ls_daily_limit_threshold)
- ▶ Period (ls_daily_limit_period)
- ▶ Last transaction timestamp (ls_daily_limit_last)

To set maximum monthly payment for a customer to \$100 the configuration will be the following:

ls_daily_limit_limit - 100
ls_daily_limit_period - monthly

Description of the customer should contain the string :LIMIT:



Description	:LIMIT:
ls_daily_limit_last	
ls_daily_limit_limit	100
ls_daily_limit_period	monthly
ls_daily_limit_threshold	10

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.