Telinta Newsletter

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News Flash

Telinta Adds Call Recording Export to Google Cloud Storage

Call recording is an important and, in some cases, necessary service for business customers. Telinta customers have full control over this option. This includes the ability to export call recordings to store them outside of TeliCore for an extended period of time.

While Telinta currently offers both FTP and rsync as convenient methods to export call records in addition to industry-leading storage providers such as Amazon S3, Google Drive, and Dropbox, we are happy to introduce a new option to export recordings to Google Cloud Storage.

Google Cloud Storage can be considered a cutting-edge cloud storage and backup service with unlimited space, advanced security options, REST API, and geographical specifications of the data center locations.

Conferences

✔ Save ✕ Cancel

Conference room name:	Conference Start Date/Time:
Company Conference	**01/30/2018** **09:05am**
Moderator PIN:	User PIN:	Music On Hold:
123456789	987654321	**No Frills Cumbia (c) 2001 Kevin MacLeod. Latin**

▼ Advanced Configuration

Maximum Participants:	Maximum Duration:	Mute options:	Announce names:
10		Participants can mute	✔
Conference recording:	Active:	Wait for moderator:	Announce joining/leaving:
Do not record	✔	☐	✔
Single caller MOH:	Lock the conference if empty:	Announce participants:	
✔	✔	✔	

News Flash

Virtual Office Integration with TeliCon

[Virtual Office](#) is an award winning Telinta solution that is designed to meet the unique needs of small business customers, while streamlining the provisioning processes. With Virtual Office, end users do not need to use IP phones, but instead can use regular analog phones without an ATA, including their regular mobile phone line.

Telinta is happy to announce the integration of our [TeliCon](#) Audio Conferencing service with our Virtual Office solution. Audio conferencing is an important value added service for your business customers. Virtual Office users can now easily add and control [TeliCon](#) conference rooms. You can easily define your own prices for [TeliCon](#), for example, included into your existing Virtual Office plans, or as an add-on capability offered for an additional charge.

Please contact support@telinta.com to learn more about [TeliCon](#).

Solutions

Welcome Email Notifications

TeliCore offers many built-in email and SMS notifications which you can use for your business. For example, when various billing events occur, you and your customer can be notified immediately. This gives you added flexibility, plus the opportunity to proactively deliver valuable information to your customers in a timely fashion. Telinta has recently added an option to send a Welcome Email Notification to a customer's email address. You can easily control the text of the notification and it can be adjusted per customer class.

Please contact support@telinta.com to learn more about Welcome Email Notifications.

Your opinion counts.

Help us improve this newsletter.

Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.