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Solutions

Telinta Enhances Desktop Softphone and WebRTC

Telinta offers brandable Desktop Softphones and WebRTC which can be used with its hosted softswitch solutions. Recently, Telinta enhanced both these softphone solutions to handle two concurrent calls. Softphone users can toggle between the calls, putting one on hold to take the other.

These white label solutions can show your brand name, logo, promotional text, a clickable web URL, and more. An optional menu can be added which enables users to make payments to you via credit/debit cards and PayPal, and also invite friends and family to use your service.

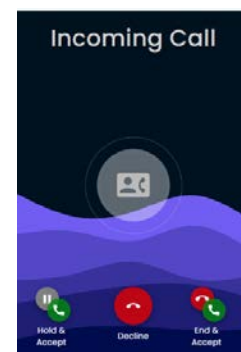
Desktop Softphone and WebRTC can also be bundled together with our TeliGlobe™ Mobile Softphone solution, enabling your users to make and receive calls from virtually any compatible device: Apple iOS, Android, Windows, Mac, Desktop, and Laptop.

Contact info@telinta.com for more information.

Useful links:

<https://www.telinta.com/solutions/business/desktop-softphone/>

<https://www.telinta.com/solutions/consumer/webrtc/>



Technical Tips

No port numbers in Self-Care Portal URLs with *Let's Encrypt*

Telinta's brandable Self-Care portals enable your end users to perform a variety of self-serve functions, such as making payments, entering account management details, and other capabilities.

For those Telinta customers using free *Let's Encrypt* SSL certificates provided by the *Internet Security Research Group* (ISRG) we now offer the option to exclude port numbers in Self-Care portal URLs.

To learn more, please contact support@telinta.com for details.

Useful Links:

<https://letsencrypt.org/>

<https://www.telinta.com/voip-portals-itsp/>

Solutions

New Payment method for Stripe Payment Intents



Our TeliCore™ platform is integrated with dozens of the world's leading payment processors, enabling Telinta customers to accept credit and debit card payments.

We extended our existing Stripe Payments Intents integration to support payments in Malaysia. Financial Process Exchange (FPX) is a Malaysia-based payment method that allows customers to complete transactions online using their bank credentials. FPX is well-understood and intuitive to Malaysian customers.

To add this, or any of our other payment integrations to your Environment, please contact support@telinta.com for details once you have opened an account with the provider.

Useful Links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=29>

<https://stripe.com/docs/payments/fpx>

News Flash

Telinta Wins Prestigious Award for VoIP Solutions

Telinta has been named as one of the world's top providers of hosted solutions for VoIP service providers. The award comes from Enterprise Networking Magazine, who received nominations from the industry and its readers to recognize Telinta.

The award honors Telinta *"for providing seamless and personalized experiences that enhance customer satisfaction and loyalty."*

This award joins a long history of Telinta's industry recognition, with prestigious awards in 2015, 2016, and again in 2021. These honors recognize Telinta's innovative technological advancements, competitive differentiation, and excellence in addressing market needs for VoIP service providers.



Useful Links:

<https://www.telinta.com/top-ten-voip-providers-award/>

<https://www.telinta.com/company/industry-recognition/>

Partners



Telinta Customers Earn Commissions from Headsets.com

Telinta offers a comprehensive ecosystem of industry-leading partners to help our customers enjoy the products and services they need.

Telinta's newest partner, Headsets.com, is the leading supplier of headsets and accessories in North America, with over 1.5 million businesses and government agencies as customers. Unlike other CPE vendors, headsets are all they do, with over 25 years of experience.

Headsets.com offers wired and wireless headsets from leading brands such as Leitner, Sennheiser, Plantronics, Jabra, and others.

Please contact partners@telinta.com for an introduction to Headsets.com and more details on how Telinta customers in the US and Canada can receive 18% commissions from Headsets.com.

Useful Links:

<https://www.telinta.com/partners/>

www.headsets.com/18percent

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.