

Telinta Newsletter

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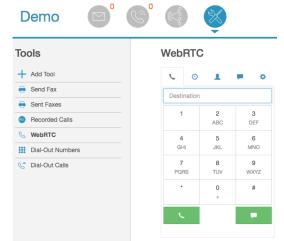
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™News Flash

WebRTC Dialer in Virtual Office

Telinta's brandable WebRTC solution enables VoIP service providers to offer both inbound and outbound VoIP calling via a convenient multi-language self-serve web-based portal, without needing to install software. Telinta engineers continuously improve this innovative technology, and have recently integrated WebRTC into Virtual Office, our award winning white label solution.



This integration enables your Virtual Office users to make and receive calls directly from their web browser, without needing to install additional applications or buy VoIP equipment. The integration is transparent, and service providers can propose this option to their customers as a value-added service.

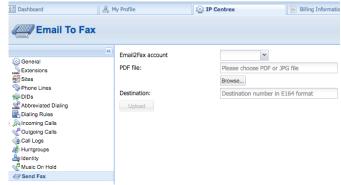
Please contact us at support@telinta.com to learn more and to enable the WebRTC dialer for your Virtual Office solution at no additional charge.

Solutions

New Formats in Email 2 Fax Service.

Faxing remains a significant part of business communications and a valuable VoIP service. Your customers can send faxes directly from the self-care interface without needing a Fax machine.

Previously only PDF files were supported. Customers can now send JPG files as well.



This service is transparently integrated into the self-care interface and Virtual Office portal. Sending a fax message now is as simple as attaching the desired file to an email and entering the phone number. Service providers can choose different billing schemes for this value-added service.

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Best Practices

New TeliGlobe™ Services.

<u>TeliGlobe™</u> is a popular service among Telinta customers, enabling service providers to easily add a mobile option to any VoIP service that they offer using Telinta's hosted softswitch and billing solutions. Two new services were recently added to TeliGlobe:

Top-up service allows the user to recharge the balance from within the softphone app. Multiple recharge options are available: voucher, PayPal, and Credit Card payments.

Rate checker displays the per-minute rate from the tariff assigned to the account when the user enters a phone number.

Both options are enabled by default for all TeliGlobe users and do not require additional configuration.

Your opinion counts.

Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.