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Solutions

New Auto-Provisioning Profiles

Telinta provides hundreds of Auto-Provisioning Profiles for IP devices from popular manufacturers. These cloud-based tools enable you to provision any number of phones without manual configuration or costly installer visits.



New profiles include:

- ▶ **Yealink SIP- T34W**, WiFi enabled 4-line phone with 5-way conferencing.
- ▶ **Cisco ATA 191**, supports analog telephone, fax, and overhead paging devices.
- ▶ **Snom M500**, Dual-cell SIP DECT Base Station, up to 48 lines and 16 handsets.
- ▶ **Snom M55**, SIP DECT Handset
- ▶ **Snom M58**, SIP DECT Desk set

These Snom devices have “keyline” functionality for the users to monitor, pick up, hold, or take over calls from other extensions via programmable LED keys.

Contact support@telinta.com for more details about Auto-Provisioning.

Useful links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=2>

<https://www.telinta.com/partners/ip-phone-partners/>

Resources

Telinta Releases New Virtual Office User Guide

Virtual Office was developed by Telinta, enabling our customers to offer Hosted PBX to small and Home-Based business customers with or without IP phones. This unique award-winning solution includes online sign-up, brandable portals where users can select their own DIDs, configure extensions and greetings, select premium features, and more.



Telinta Releases New Virtual Office User Guide, continued

Telinta has released a new *Virtual Office User Guide* as a brandable resource you can provide to your users and resellers. The guide provides click-by-click instructions for many important self-service configurations your customers can make on their own. You can easily customize the guide's look and feel to match your own brand identity — all while preserving the core instructional content.

The new Virtual Office User Guide is available for download at: <https://www.telinta.com/wp-content/uploads/virtual-office-user-guide-1.0.4.pdf>

Useful links:

<https://www.telinta.com/solutions/business/virtual-office/>

<https://www.telinta.com/voip-award-virtual-office-pbx-2021/>

Solutions



Telinta Improves Voicemail-to-Text Email Delivery and Spam Handling

Telinta provides you with the ability to automatically deliver voicemail transcribed into text delivered by email. Sent from our TeliCore™ platform, the email shows your own address as the sender for full white label benefits. For Voicemail Transcription, TeliCore is integrated with two leading Voicemail-to-Text providers - Google Cloud and Mutare.

Telinta has enhanced this capability to improve email deliverability and prevent email messages from being marked as spam. This helps ensure that voicemail transcription notifications, voicemail audio attachments, as well as your invoices reach the recipient's inbox reliably.

As part of best practices, **Telinta recommends verifying if your domain SPF records include Telinta's subnets** (it can be checked under My Company => DNS tab). This helps recipient mail servers recognize automated messages as legitimate, reducing the risk of emails being quarantined or rejected.

Contact support@telinta.com for more information.

Useful links:

<https://www.telinta.com/kb/index.php?View=entry&EntryID=68>

<https://www.telinta.com/google-cloud-voicemail-transcription-voip/>

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.