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Telinta Newsletter

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## **News Flash**

#### PortaUM Interface: Voicemail Use Only

In scope of the changes related to the upcoming TeliCore upgrade, PortaUM web interface will be used for voicemail inbox service only. All IVR related configuration - VoiceMail, Auto Attendant, Call Queues, Dial by Name directory, UM mode are fully available in the customer and account self-care interfaces.

#### News Flash

#### New API Sections in Knowledgebase

Telinta's Knowledgebase is a valuable source of information for our customers. Configuration best practices, answers to the most commonly asked questions and other resources are always available at: <u>https://www.telinta.com/kb/</u>.

Recently we introduced a new Knowledgebase section related to TeliCore SOAP/REST API. It contains code snippets in several languages and will be extended in the future. The API section is available at: <u>https://www.telinta.com/kb/index.php?CategoryID=16</u>.



### **Best Practices**

#### New Auto-Provisioning Profiles for Snom D725 Desk Phone

Initial configuration of IP phones is extremely important for proper performance and to avoid problems at the customer premise. Telinta has created many Auto-Provisioning Profiles which enable our customers to automatically provision and update any number of end-user devices directly from Telinta's TeliCore Administrative Interface without the need for manual configuration.

Most recently, Telinta created Auto-Provisioning Profiles for the Snom D725 phone. The D725 has 18 freely programmable multicolor function keys in three rows - a design that allows D725 users to have a complete overview of all calls at their fingertips. This, combined with the ability to support up to twelve SIP identities, makes the Snom D725 handset an ideal candidate for intensive phone usage.

The D725's Gigabit Ethernet switch meets demanding telephony connectivity requirements, while its USB port enables the use of accessories for greater connectivity options. The optional D7 expansion module can be attached for additional function keys. The advanced speaker and microphone system and the Digital Signal Processor (DSP) ensure that the D725 delivers a cutting-edge audio performance with superior, crystal clear call quality.

