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News Flash

New Online Payment System: Fidelity Payment Services

Online payments provide a quick, convenient, and secure way for your end users to pay for the services you provide. TeliCore has integrated many online payment processors from around the world. A full list of supported payment providers is available in our [KnowledgeBase](#).

Recently, Telinta engineers integrated a new popular payment system – [Fidelity Payment Services](#).

Operating since 1996 and based in New York, Fidelity serves businesses of any size across different industries in the United States, Canada, and the United Kingdom.

Please contact support@telinta.com to learn more about online payments.

Solutions

New Automatic CDR Import over FTP TLS

TeliCore™ is our carrier-grade softswitch platform, integrating cloud-based switching and billing capabilities. In some cases, a VOIP service provider may use multiple switching platforms and gateways, or they may need to bill the customers for services provided outside of TeliCore. Providing a consolidated billing solution for a variety of customer needs, TeliCore enables you to import CDRs from virtually any third-party platform.

Telinta has recently enhanced the CDR import process. Now you can automatically import CDRs from a remote server over FTP TLS. This feature gives Telinta customers a unique opportunity to have a centralized billing platform by quickly, securely, and automatically importing CDRs.

Please contact support@telinta.com to learn more about Automatic CDR Import.

Best Practices

New AutoProvisioning Profile: Polycom Trio 8800

Provisioning and updating IP phones is extremely important for your VoIP business. If the device is not configured properly, it may not work after being delivered to the customer, or problems may arise if advanced device settings are not set correctly.

Telinta has created many IP phone profiles which enable you to automatically provision any number of end users devices directly from your TeliCore Administrative Interface without the need to manually configure IP phones on your customers' premises. Most recently, Telinta created an IP phone profile for a popular conference solution from Polycom – Polycom Trio 8800.

Polycom RealPresence Trio 8800 is an intelligent, modular voice, video, and content sharing system for collaboration groups of any size. It is the latest version of Polycom's iconic three-point conference phone with triple microphone, 20-foot pickup range and Polycom's patented NoiseBlock technology.

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