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News Flash

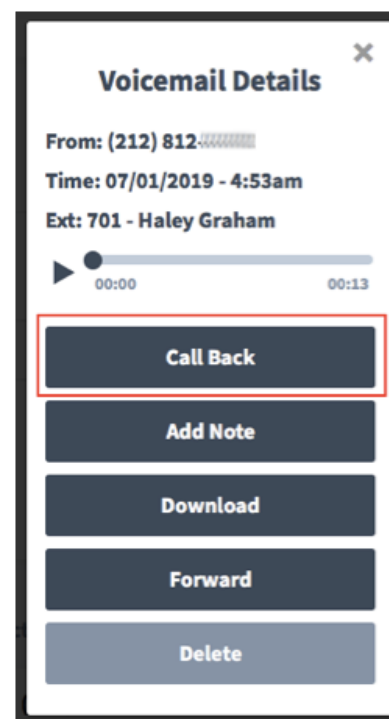
Major Update for Virtual Office.

[Virtual Office](#) is a unique [award-winning](#) solution developed by Telinta. With Telinta's Virtual Office solution, you can easily enable your business customers to assemble their own feature-rich hosted telecom solutions in the Cloud via our customizable web portals.

Your customers can choose from a variety of highly cost-effective self-service functions like selecting DIDs, adding extensions, setting up voicemail, configuring an auto-attendant, personalizing IVR, call forwarding, audio conferencing, and more.

New Update:

- ▶ New highly-configurable theme
- ▶ Fully mobile friendly interface
- ▶ New simplified main menu
- ▶ Quick access to settings on the Extensions page
- ▶ Voicemail quota management for every extension
- ▶ "Call Back" Button for easy call return with voicemail
- ▶ Quick blocking of callers
- ▶ Re-designed Fax-Out page
- ▶ Tags for DID numbers
- ▶ Significant optimization of the web audio player
- ▶ More than 40 other adjustments and improvements



Please contact support@telinta.com to enable the new theme for your Virtual Office. The updated Virtual Office user guide is available in the [Documentation section](#) of our website.

Solutions

Two New Solutions from Telinta: Desktop Softphone and Brandable TeliGlobe Mobile App

We have added two new exciting options that you can offer your customers.

Desktop Softphone: This new brandable Desktop Softphone is our new brandable application for Windows and Mac that your users can download to their laptop and desktop computers to make and receive VoIP calls without using a browser! (Price: only \$35 per month, per brand. Non-brandable option is free.) Click [here](#) and use the Try Me icon for a free demo.

Brandable TeliGlobe App: We also offer a new brandable option for our TeliGlobe Mobile Softphone for only \$70 per month. Our current generically-branded mobile app has been enhanced so that it can also show your company's logo, web address, text description, and more. For a free demo, please use the [Try Me](#) icon on our Mobile Softphone solutions page.



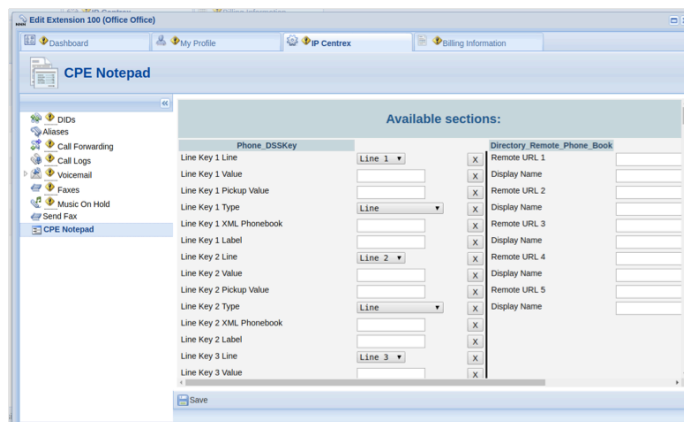
Please contact support@telinta.com to activate these new solutions.

Best Practices

New IP Phone DSS Keys Provisioning

Provisioning and updating IP phones is extremely important for your VoIP business. If the device is not configured properly, it may not work after being delivered to the customer, or problems may arise if advanced device settings are not used correctly.

Telinta has created many Auto-Provisioning Profiles for leading IP phones, enabling you to automatically provision any number of end user devices directly from your TeliCore Administrative Interface. With Telinta, you do not need installers to manually configure IP phones on your customers' premises.



CPE profiles in TeliCore allow you to maintain batches of SIP devices and control their parameters from your Administrative Interface. End users often use speed dial and BLF DSS keys on the phones for quick calls, availability monitoring, and transfers.

Telinta recently streamlined this process, so that you do not need to create a separate CPE profile for every customer to change the phone key layout. All the options are now available from the customer self-care interface. This simplifies both configuration and CPE inventory management.

Please contact support@telinta.com to activate this feature.

Your opinion counts.
Help us improve this newsletter.



Please continue to give us your feedback: what you like, what you don't. Contact info@telinta.com to let us know what we can do to make our website and our newsletter even more valuable and relevant to you.